

Access Statement

Bolton Abbey

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This site shares access with the car park for the adjoining National Parks visitor and activities centre, with a tarmac drive on a level approach, leading to the visitor parking and late arrivals parking area, on a stone chippings surface. There are no marked bays nor identified accessible parking spaces for disabled visitors. There is a barrier access, operated by a proximity fob, with the sensor on a post at 1200mm height. The access route from the parking to the reception is on a level tarmac road, approximately 10m distance.

Reception

Reception is accessed by a 3 metre ramp at a gradient of 1:12 with a minimum width 1030mm. The ramp to a level landing 1100mm square. There is a wooden balustrade to the open side with a square section handrail. The door has 850mm clear opening width, with vision panel and clearly identified handle at 1000mm height. There is no call bell. Internally, the space is small, but there is a turning circle of 1500mm for wheelchair users. The counter is at 900mm height, with a part lower section at 700mm height; there is no hearing induction loop system to assist hearing aid users.

Pitches

There are 2 identified accessible pitches, and potentially up to 10 further accessible pitches that are within 50m reach of facilities in the toilet block, but not so well located as the identified accessible pitches. Each of these pitches has level, loose stone chippings surface. No roll-out mats are available. The 2 accessible pitches are 5 to 8 metres from the accessible WC/shower, 10m from the laundry, 15m from the dishwashing area, 100m from reception and the public telephone, and 70m from the information centre. Of the other potentially accessible pitches, these are between 20m and 50m from toilet block and 75m to 150m from reception. Routes to the toilet block are level. From all of these pitches the route to reception, telephone and the information centre involves a distance of approximately 20m at a gradient of approximately 1:15.

Circulation around the Site

The site is generally sloping and undulating. Sections of the site are level, located amongst woodland. Roads are all for joint vehicular and pedestrian use, at around 5 metres width. All surfaces are even.

Toilet block

The toilet block is on a level part of the site with a level, paved footpath access to the accessible WC and shower and to individual entrances to the male and female toilet/shower facilities. There is parallel parking with a dropped kerb adjacent to the building.

There is 1 combined **accessible WC and shower**, with a standard key supplied by reception for access. There is a level landing outside, and the outward opening door gives 850mm clear opening width, with internal pull bar at 800mm height. The overall dimensions are approximately 3500mm by 2840mm maximum, but narrowing at the WC end to 1700mm. There is limited manoeuvring space for access to the WC, which is left-hand transfer, and there is no front-transfer because of the layout. There are fixed and drop-down grab rails, and a red emergency pull-cord within easy reach. The washbasin has lever taps and is within reach of the WC. There is a small mirror above the washbasin, and automatic hand dryer within reach of washbasin but not within reach of the WC. Visual contrast is poor. The shower area is 1000mm square, with curtain around, shower controls at 900mm height, and shower head adjustable from 900mm to 1500mm height. There is a drop down seat, fixed vertical and horizontal grab rails, and red emergency alarm cord. Lighting is automatic.



The combined **female WCs/showers** have four WC cubicles, none with grab rails. Open area washbasins have thumb turn taps. The area also has four privacy cubicles, with thumb turn taps to washbasins, and no grab rails. There are four shower cubicles, one of which has grab rails, suitable for ambulant disabled users. Each cubicle has solid doors, with easy to use sliding bolts, and the shower cubicles also have curtain separation between wet and dry areas, with a 50mm step.

The male **WCs/showers** have 4 urinals, none with lower bowls or grab rails adjacent. There are 4 WC cubicles, none with grab rails. There are 4 privacy cubicles, all with thumb turn taps to washbasins, and no grab rails. There are 4 shower cubicles, of similar design to the female showers, with 1 suitable for ambulant disabled users.

Other Facilities

Within the toilet block is a **laundry** with access via a 2m ramp, 1000mm wide, set to a gradient of 1:12, leading to a landing 950mm by 1000mm. The door has 750mm clear opening width. Internally, there is sufficient space for a 1500mm turning circle for a wheelchair user. There is one standard sink unit at 900mm height with lever taps, a top-loading washing machine and front-loading dryer, each with coin slots at 1200mm height, and control panels to the top rear of the machines at 1200mm height.

The **dishwashing area** is within the toilet block, and has separate, level access with a 750mm clear door opening width, and vision panel and colour contrasted lever handle at 1000mm height. Internally, there is space for a 1500mm turning circle for a wheelchair user. There are three sink units, two at 900mm height, and one lower sink unit at 800mm height, with lever taps.

The **information centre** is located in a small timber shed. It has a 100mm rise step, a door with 750mm clear opening width, with a colour-contrasted door handle at 1000mm height. Internally, there is just sufficient space for a 1500mm turning circle for a wheelchair user, and information is on shelves at 800mm height.

The **public telephone** is located adjoining the entrance to reception, has level access, and an outward opening door of 1100mm clear opening width. Internally, the booth measures 1400mm by 1200mm, and has a BT telephone with no hearing enhancement device, and coin slot at 1500mm height.